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What demand is there for IT Skills training in Vibrance? Will training increase efficiency?

“There’s a huge demand and yes it will increase efficiency. More and more of what we do is now online such as our incident reporting system. Where staff lack confidence using IT they are naturally reluctant to use the online tools provided. This training increases staff confidence and that in turn leads to new systems being embraced. In addition to this, all staff need the ability to access our Intranet, read emails and respond to online surveys. The more skilled the staff are, the quicker they’ll be able to undertake IT tasks.”

In terms of national Social Care data, how do you see the IT Skills Pathway benefitting what is input?

“We are regulated by the Care Quality Commission and have to produce lots of reports. We also undertake National Minimum Data Set completions and also provide information for the NHS Choices website. All of these tasks require staff to be confident and competent IT users”

*“The more skilled staff are,
the quicker they’ll be able
to undertake IT tasks”*

So what are the future plans for IT skills provision within Vibrance?

“We’re ready to go now! We want to include the Pathway in our annual Learning and Development programme and the senior management team are determined to get IT training rolled out across Vibrance”



Catherine Brewster (Head of Learning & Development) and Peter Chamberlain, Director of Operations

The IT Skills Pathway covers the full range of competencies for users of IT, from basic through to advanced levels. It has been developed in partnership with Health and Social Care organisations to provide an officially recognised route of learning and certification for the whole workforce. It is an initiative provided by the Health and Social Care Information Centre (HSCIC)

For more information please visit <http://www.itskills.nhs.uk> or email it.skills@hscic.gov.uk

Vibrance involving people, inspiring lives 

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